



# **Redevelopment of Castries Market – Construction of a Box Park**

*ABBREVIATED RESETTLEMENT ACTION PLAN FOR JN. BAPTISTE STREET  
VENDORS*

January 2022

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## ACRONYMS AND ABBREVIATIONS

<b>ARAP</b>	Abbreviated Resettlement Action Plan
<b>CCC</b>	Castries Constituency Council
<b>CBD</b>	Central Business District
<b>DC</b>	Design Consultant
<b>DoF</b>	Department of Fisheries
<b>GRM</b>	Grievance Redress Mechanism
<b>LUCELEC</b>	St. Lucia Electricity Company
<b>MoT</b>	Ministry of Tourism
<b>MoU</b>	Memorandum of Understanding
<b>ORTCP</b>	OECS Regional Tourism Competitiveness Project
<b>PAP</b>	Project Affected People
<b>PCU</b>	Project Coordination Unit
<b>RAP</b>	Resettlement Action Plan
<b>RPF</b>	Resettlement Policy Framework
<b>RSLPF</b>	Royal St. Lucia Police Force
<b>SLBS</b>	St. Lucia Bureau of Standards
<b>SLMB</b>	St. Lucia Marketing Board
<b>SLASPA</b>	St. Lucia Air and Sea Ports Authority
<b>SSO</b>	Social Safeguard Officer
<b>STO</b>	Social Transformation Officer
<b>WASCO</b>	Water and Sewerage Company

# 1. INTRODUCTION

Financing has been secured from the World Bank, towards the implementation of the OECS Regional Tourism Competitiveness Project (ORTCP). The Project principally aims to improve selected tourist sites in Castries. In this regard the Government of Saint Lucia (GoSL) has identified the Castries City Tourism Product as a priority for Saint Lucia with targeted investment sites and activities aimed at making downtown Castries more pleasant and attractive to tourists as well as to Saint Lucian residents. Therefore, as part of the ORTCP, the Government of Saint Lucia intends to implement several investment initiatives to revitalize downtown Castries. One of these initiatives is the Redevelopment of the Castries Market.

## 1.1 OBJECTIVE OF THE REPORT

This report provides details of the implementation of the Abbreviated Resettlement Action Plan (ARAP) to facilitate the construction of the Box Park as part of the Castries Market Redevelopment. The report addresses the level of accomplishment of the objective and specific objectives of the ARAP, as well as lessons learned. The objective of the ARAP is to provide detail on the likely impacts resulting from the temporary relocation of 15 PAPs, for the implementation of the proposed works; and measures implemented to compensate PAPs for loss of income as a result of their relocation. The specific objectives of the ARAP were to:

- (i) Provide details on the range of adverse impacts and entitlements;
- (ii) Provide a framework for implementation of the stated strategies to ensure payment of compensation and delivery of other benefits to project affected persons (PAP);
- (iii) Provide details on the public information, consultation and participation, and Grievance Redress Mechanisms (GRM) during project activity planning, design and implementation;
- (iv) Provide identified sources and estimates of required resources for implementation of the ARAP; and
- (v) Provide a framework for supervision, monitoring and evaluation of the implementation of the ARAP

## 1.2 SUBPROJECT LOCATION AND RATIONALE

The site for the construction of the Box Park is within the footprint of the Castries Market Complex. The Castries Market houses the Castries Craft Market, the Provisions Market and the Fish Market, there are also fifteen (15) small units which sell a variety of dry goods and provide salon services on the eastern boundary of the site. The site for the Box Park structure is located in the area directly behind these huts which means that there was need for relocation or repositioning of the structures. Also, in proximity to the site for the construction of the Box Park is a Minibus Terminal which serves as the drop-off and pick-up point for four different bus routes.

Further east is the Conway Car Park Building, which houses a Massy Supermarket, and a number of Government offices. The buildings on the Castries Waterfront where the Government's main administrative zone is located, where offices such as the Prime Minister's Office and the offices of a number of other Government Ministers are housed, is within a distance of forty to fifty metres.

The Independence Monument which was erected in 2019 is located at a roundabout on the John Compton Highway and the Castries Harbour are approximately twenty metres away. Pointe Seraphine a major cruise ship port is more distantly located but is quite visible from the Market Complex.

The scope of the overall Castries Market Redevelopment Project includes: the rationalization and revitalization of the iconic market, creation of covered vending stalls, rationalization of the open vending area, construction of a meat and fish market, and the creation of a box park. The underlying aim is to improve the general circulation, security features and aesthetics of the market compound to increase its attractiveness and appeal.

In keeping with this intention, the GoSL has prioritized the Castries Market and its environs as a pull factor with tremendous potential to increase the number of visitors in the Castries city centre. Notwithstanding its potential, the GoSL has recognized that in order to fully leverage the opportunities for increased visitation by both locals and visitors, the Castries Market needs to be revitalized in order to become one of the city's most visited spots.

The Market is the heartbeat of Castries, a hive of activity, where the talent of the best artisans is on showcase, and provision vendors from all across St. Lucia come to trade their produce, and for that reason should be a "must see" for all visitors to the city. The enhancements planned as part of the Castries Market Redevelopment will undoubtedly contribute to that outcome.

## 2.0 WORLD BANK PROCEDURES FOR PREPARING RESETTLEMENT ACTION PLANS

For each component that may involve resettlement, the Bank requires a satisfactory Resettlement Action Plan (RAP) or an ARAP that is consistent with the provision of the policy framework, be submitted to the Bank for approval before the component is accepted for Bank financing. When the number of persons affected by the component exceeds 200, a RAP shall be prepared. Where impacts on the entire affected population are minor, or fewer than 200 people are affected, an ARAP may be agreed with the borrower. Impacts are considered "minor" if the affected people are not physically displaced and less than 10% of their productive assets are lost<sup>1</sup>. Based on the number impacted as a result of this activity an ARAP has been prepared.

### 2.1 LEGAL FRAMEWORK

World Bank Land/Asset Acquisition Policy (OP 4.12): Guiding Principles:

The World Bank's Policy, 4.12 Involuntary Resettlement, provides the overall guidance to social safeguards (land acquisition and involuntary resettlement) planning and compliance during implementation of sub-projects under the ORTCP. The following key guiding principles should be considered:

- Involuntary resettlement should be avoided where feasible, or minimized, exploring all viable alternative project designs;
- Where it is not feasible to avoid resettlement, resettlement activities should be conceived and executed as sustainable development programs, providing sufficient investment resources to enable the persons displaced by the project to share in project benefits;

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<sup>1</sup> ORTCP, Resettlement Policy Framework (RPF)

- Displaced persons should be meaningfully consulted and should have opportunities to participate in planning and implementing resettlement programs; and
- Displaced persons should be assisted in their efforts to improve their livelihoods and standards of living or at least to restore them, in real terms, to pre-displacement levels or to levels prevailing prior to the beginning of project implementation, whichever is higher.

### 3.0 DESCRIPTION OF COMPENSATION AND OTHER RESETTLEMENT ASSISTANCE

**Table 1. Estimations based on population that may be displaced- Table 5 provides information on individual PAPs**

What is Required/Necessary	Actions
Permanent Land acquisition	No
Temporary land acquisition	No
Temporary Loss of livelihoods	No
Permanent loss of livelihoods	No
Loss of assets	No
Resettlement <i>What/who needs to be moved?)</i>	<p>A total of 15 vendors have been impacted to varying degrees and differently by the construction of the Box Park.</p> <p>Two (2) vendors were shifted from their original location but remained on the periphery of the site, but distant enough from the work site to continue operations without any major impacts from the construction works.</p> <p>Twelve (12) vending huts on the periphery of the site have been relocated to an approved site to continue earning income. The assets were in varied states and while most were in working and fairly good condition, others had deteriorated and needed much rehabilitation, two (2) of the twelve (12) huts were badly dilapidated and could not withstand being relocated, hence they were demolished and new huts rebuilt at the relocation site to house the vendors. The new structures which are owned by the CCC will be leased by the vendors who operated from the demolished structures.</p> <p>One (1) hut which has not been operational for almost 2 years was relocated to another site at the Marchand Market.</p>

<p>NO Asset Compensation</p> <p><i>(What is to be compensated?)</i></p>	<p>Compensation of XCD One Thousand Five Hundred Dollars (\$1500.00) was paid to eleven (11) vendors who were relocated to the new site for any loss of income which would have occurred as a result of the relocation. This translated to Five Hundred Dollars (\$500.00) per month, for the first three months, with the anticipation that sales would return to the pre-relocation level by the end of the three-month period.</p> <p>One vendor who runs a food vending operation and remained on the site received compensation of \$1500.00 as the pedestrian activity in the area may be reduced during the construction period.</p> <p>The other vendor who remained on the site operated mainly from a tray and accepted compensation in the form of the construction of an enclosed kiosk valued at \$5500.00 in lieu of financial compensation.</p> <p>Two (2) vendors who have not been operating for an extended period did not receive monetary compensation.</p> <p>Other forms of compensation such as enhancements to the vending booths and the provision of grease traps were provided to the vendors as required.</p>
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Monetary compensation is necessary:

For eleven (11) vendors who may have incurred a decline in revenue immediately following the relocation, as their customers become acquainted with the new location, and for one (1) vendor who remains on site but may suffer reduced sales as there may be less pedestrian activity in the vicinity of the project site.

Costs associated with temporary relocation of the vendors was covered by the Ministry of Tourism, Investment, Creative Industries, Culture and Information but processed and paid by the CCC as per a Memorandum of Understanding signed by the two parties. A copy of the MoU is attached.

3.1 TABLE 2 - TIMETABLE AND BUDGET FOR IMPLEMENTATION OF THE ARAP

<b>Activity</b>	<b>Date</b>	<b>Budget (US)</b>	<b>Responsible Institution</b>	<b>Status</b>
Present details on OP4.12 process to PAPs	May 2020 – May 2021	\$300.00	Safeguards Officer, ORTCP, Ministry of Tourism	Completed
Hold meetings to present resettlement alternatives	May 2020 to September 2022	\$300.00	Safeguards Officer, ORTCP, Ministry of Tourism	Completed
Grievance Management	June 2021 – ongoing	\$500.00	Safeguards Officer, ORTCP, MOT, MOE	Ongoing
Payment of compensation for relocation or loss of livelihoods, if any	October 2022	\$6, 716.41	Finance Department, Ministry of Tourism CCC	Completed
Physical Move, rehabilitation and reconstruction of Vending Station.	October 2022	\$34, 963.00	CCC Design Consultant	Completed
Provision of fixtures and utilities including a toilet block.	October to November 2022	\$12, 500.00	CCC Design Consultant	Completed
<b>Total</b>		<b>\$55, 279. 41</b>		



#### 4.0. INVENTORY OF AFFECTED PERSONS

**Table 3: Inventory of Affected Persons and Assets**

Name	Gender and Age Range	Years on Site	Type of Goods Vended	Frequency on Site	Assets and Value	Average Daily Income XCD	Notes
1. N.J. J Tel: 486 2375	Male 63 years	20 yrs	Vegetarian Meals	Monday – Saturday	Food hut	Before COVID 19 \$1000.00 During Pandemic \$300.00 - \$400.00	Operates from a wooden hut.
2. S.M	Female 46 years	20 yrs	Local juices, water, snacks	Monday-Saturdays	Vending tray	\$50.00	Thinks that existing vendors should be given first priority when market development is complete.
3. C. K. Tel:717 1640	Female 55 years	14 years	Drinks and food	Monday-Saturday 9:30 am to 5:00 pm	Food hut \$20,000.00	before COVID 19 \$140.00 During pandemic \$90.00	Has no particular preference for relocation but wants a location that will generate income.
4. M. G. Tel: 584 6518 714 9600	Male	14 yrs	Restaurant food and drinks	Monday – Saturday	Operates from a caravan	---	Will remain in the vicinity of the project site.
5. A. L. & T.L. Tel: 384 2080 Tel: 717 0225	Male  Female 51 years	20 yrs	Dry goods and grocery items	Monday - Saturday	Hut	\$900.00 before COVID 19 During Pandemic \$300.00	Preferred location closer to the provision market
6. M. A.	Female 38 years	4 yrs	Full hair and nail salon. Sells	Monday – Saturday	\$80,000.00	\$350.00 before COVID	Has no preference for relocation but wants a place that is secure, as her business has been

Tel: 722 2941			products and drinks.			During pandemic \$150.00	burglarized in the past. Does not want to be to the front of the Conway area.
7. T. E. Tel: 719 5069	Female 45 years	14 yrs	Full hair salon	Monday – Saturday	\$60,000.00	\$350.00 before COVID During pandemic \$100.00	Would prefer to remain as near to the current location as possible. Operates from a wooden hut.
8. N. R. Tel: 716 3917	Female	10 yrs	Convenience Shop	Monday – Saturday			Operates from wooden hut.
9. H. J. Tel: 713 0571	Female		Restaurant	Monday-Saturday	\$6000.00		Operates from wooden hut.
10. F. P. Tel: 519 7099	Male		Beverages and snacks	Monday – Saturday	Hut - \$8000.00		Operates from wooden hut.
11. G. E.	Female	10 years	Food vending Meals and provisions	Monday - Saturday Monday – Saturday	Hut \$6000.00		Operates from wooden hut.
12. M. S. L.	Female		Hairdressing	Monday – Saturday	Hut - \$7500.00		Operates from wooden hut.
13. A. F.	Male		Food	Monday – Saturday			Owens a caravan that is rented to S. D.

14. M. R.	Female		Beverages and snacks	Monday – Saturday	Hut - \$8500.00		Owens a wooden hut, which has been vacant for almost two years.
15. E. J.	Female		Food	Monday – Saturday			Owens a wooden hut which is currently vacant.

## 5.0. ARAP IMPLEMENTATION PROCESS

**Table 4: Chronology of Events with Monitoring Indicators**

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
Screening for Social and Environmental Impacts as a result of the demolition of the Marketing Board building and the construction of the Box Park.	May 26, 2020	To identify potential social and environmental impacts particularly, as it relates to the operations of vendors in the proposed location.	The ORTCP Social Safeguards Officer and the Grants Manager  Vendors	A screening report was prepared and approved.	(1) Continued engagement of the vendors and other stakeholders.  (2) Preparation of an ESMP for the demolition of the Marketing Board building  (3) Preparation of an ESMP for the construction of the Box Park.	Completed  Completed and approved by the WB.  Completed and Approved by the WB.
Meeting with the CCC.	January 15, 2021	To discuss the arrangements for the relocation of PAPs on Jn. Baptiste Street	<b>From ORTCP</b> , the Project Manager, Social Safeguards Officer and the Communications Officer. <b>From the MoT</b> - PS Donalyn Vittet, <b>From the CCC</b> , Mayor	(i) It was agreed that the CCC would spearhead the relocation of the Jn. Baptiste Street vendors with technical support from the ORTCP team and financial	(1) CCC to continue to engage the PAPs, and to finalize the process for the relocation.	Completed

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
			Peterson Francis and Director of Initiatives, Mrs. Mavista Edwards-Rosemond. <b>The Design Consultant</b> Mr. Augustin Poyotte.	assistance from the Ministry of Tourism. (ii) The Old Fire Station grounds was proposed as the relocation site.  (iii) That preparations for the relocation of the St. Lucia Marketing Board (SLMB) should begin.	(2) Letter sent to SLASPA seeking consent for use of the site.  (3) A site visit planned to assess the area and prepare a layout for the placement of the vending booths.  (4) Consultation to continue with the management of the Marketing Board to discuss the relocation of the operations.	Approval letter received.  Site visit held.  The operations of the SLMB relocated on April 07, 2021.
CCC meeting with the Jn. Baptiste Street vendors	January 19, 2021	To continue discussions with the vendors on their individual needs, such as the condition of their structures, and the amenities that each vendor requires at the relocation site	The CCC Market Manager, Ms. Thomas and the Vendors Coordinator Mr. Victor Augustin	(i) The CCC officers compiled a list of the vendors and their assets, as well as the areas where they would require assistance during the process of relocation.	(1) Continue to engage the vendors.  (2) Meet with the MoT and the ORTCP team to discuss the areas where the vendors require assistance.	Completed  Completed
Site visit to the Old Fire Station Site	March 02, 2021	To assess the area and prepare a site plan for the placement of the vending booths.	<b>From ORTCP-</b> the Project Manager, Social Safeguards Officer and the Communications	The CCC officers and the Design Consultant discussed the best location for the	(1) The Design Consultant to prepare a site plan and prepare a costing for the relocation.	(i) Completed  (ii) The estimates prepared.

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
			Officer. <b>From the CCC-</b> Ms. Thomas Market Manager, Mr. Victor Augustin Vendors Coordinator, and Mr. Leroy Rosemond. <b>The Design Consultant</b> Mr. Augustin Poyotte.	placement of the various booths as well as the provision of utilities and amenities, including a toilet block.		
Meeting with CCC to discuss the relocation of the PAPs on Jn. Baptiste Street	April 08, 2021	To discuss the logistics, timeframe and budget for the relocation of the Jn. Baptiste Street vendors.	<b>From MOT-</b> PS Donalyn Vlttet <b>From ORTCP-</b> the Project Coordinator, Social Safeguards Officer, the Communications Officer and the Project Engineer. <b>From the CCC-</b> Director of Initiatives Mrs. Mavista Edward-Rosemond, Mr. Jason Hullingseed, and Mayor Peterson Francis <b>The Design</b>	(i) A plan including the budget and timeframe for the relocation of the vendors was proposed.  (ii) Another meeting was planned for April 12 to continue planning for the relocation.	(1) PS to inform CCC and the DC of the allocated amount for the relocation.  (2) The CCC to continue to engage the vendors to ensure that the relocation process is smooth and incident free.	(i) Completed  Completed

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
			<b>Consultant</b> Mr. Augustin Poyotte.			
Meeting with CCC, and the Design Consultant	April 12, 2021	To continue discussions on the logistics, for the relocation of the Jn. Baptiste Street vendors.	<b>From ORTCP-</b> The Social Safeguards Officer, <b>From the CCC-</b> Director of Initiatives Mrs. Mavista Edward-Rosemond, Mr. Jason Hullingseed, and Mayor Peterson Francis, the Vendors' Coordinator Mr. Victor Augustin, Mr. Leroy Rosemond <b>The Design Consultant</b> Mr. Augustin Poyotte.	(i) The plan for the relocation was revised to include traffic management, public awareness and sensitization and the installation of amenities such as electricity, water and toilet facilities.	(1) The CCC and the DC to liaise with the St. Lucia Electricity Company to discuss the process of disconnecting the huts from the electrical supply at their current location and reconnection at the relocation site.  (2) The DC to contact suppliers for sourcing a containerized toilet block.  (3) CCC to liaise with the traffic department of the Royal St. Lucia Police Force (RSLPF) to discuss matters related to traffic management during the process of relocating the huts as well as for the duration of the relocation.	Completed  Completed  Completed

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
CCC meeting with Jn. Baptiste Street vendors	April 19, and 20 2021	To continue discussions with the vendors about their individual needs and requirements.	<b>From the CCC-</b> Mr. Jason Hullingseed, Ms. Thomas Market Manager, Mr. Victor Augustin Vendors Coordinator	(i) The vendors expressed their support for the redevelopment of the Market and indicated their willingness to relocate but requested the following:  (i) Compensation for the relocation. (ii) Water and Electricity. (iv) Numbers to be installed on the shop.	(1) The SSO to inform the ORTCP PM of the vendors' request. (2) CCC and DC to liaise with LUCELEC and the Water and Sewerage Company (WASCO).	Completed  Completed  Completed
May 17 2021	Meeting with the CCC	To continue discussions on the logistics, for the relocation of the Jn. Baptiste Street vendors.	<b>From MOT-</b> PS Donalyn Vlttet <b>From ORTCP-</b> Ms. Toyla Lagon, the Social Safeguards Officer. <b>From the CCC-</b> Director of Initiatives Mrs. Mavista Edward-Rosemond, Mr. Jason Hullingseed, and Mayor	(i) PS informed CCC that an MOU between the MoT and the CCC was being drafted to formalize the arrangements for the relocation of the Jn. Baptiste Street vendors and the MOU would be forwarded to the	(1) A meeting was scheduled for Thursday 20, May.  (2) CCC would continue to engage the vendors and verify the names of each vendor to facilitate the payment of compensation.	Meeting held  Completed



Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
			Peterson Francis <b>The Design Consultant</b> Mr. Augustin Poyotte.	CCC for review before signing. (ii) PS indicated that an agreement between the CCC and the vendors was required to ensure a smooth transition to the relocation site.		Agreement drafted
Meeting with the Parliamentary Representative for Castries, the Minister for Agriculture and the new Mayor for Castries	September 24 2021	To provide a status update to the Parliamentary Representative, the Minister and the Mayor	Hon. Richard Frederick, Hon. Alfred Prospere, Mayor Geraldine Lendor-Gabriel, Mr. Anderson Reynolds General Manager SLMB, Ms. Theresa Desir Accountant SLMB,	The Parliamentary Representative and the Mayor provided full support for the project but also declared their full support for the PAPs to ensure that they are relocated to an area with prime economic activity as well as the PAPs being given priority to lease the new units on completion.	(1) Continued consultation with the relevant stakeholders.  (2) Meetings with CCC to reach agreement on the relocation site for the vendors.	Completed  Meeting held
Meeting with the Minister MOT, PS MOT, and the Mayor of Castries	July 29, 2022	To continue discussions on the logistics, for the relocation of the Jn.	Hon. Ernest Hilaire, Mayor Geraldine Lendor-Gabriel, PS. Vittet	(i) Agreement reached on the use of the Old Fire Station site as the	(1) Signing of MOU between CCC and the MOT for relocation of the vendors.	MOU prepared for signing

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
		Baptiste Street vendors.		relocation site for the Jn. Baptiste Street vendors. (ii) A site visit was proposed for Tuesday 02 August. (iii) A meeting with the Board of Directors of the Marketing Board, to discuss the post construction management arrangements was proposed.	(2) Organising and conducting site visit.  (3) Organise and hold meeting.	Site visit held.  Meeting held
Site visit to the proposed relocation site at the Old Fire Station site.	August 02, 2022	To reassess the area and attain the consensus of the CCC on the proposed site plan for the placement of the vending booths.	<b>ORTCP-</b> Ms. Toyla Lagon, the Social Safeguards Officer. <b>From the CCC-</b> Mayor Geraldine Lendor, Mr. Nikki Calderon <b>The Design Consultant</b> Mr. Augustin Poyotte	(i) the Mayor approved the proposed site plan.  (ii) A site visit and meeting with the Utility companies was proposed.  (iii) SLASPA to be notified of the start of activities to facilitate the relocation.	(1) The Design Consultant to confirm the dimensions of the various booths and source the portable toilet block.  (2) Correspondence prepared.	Completed  Correspondence sent out.

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
Meeting with Jn. Baptiste Street Vendors	August 15, 2022	To discuss matters relevant to the construction of the Box Park, specifically the plans for the relocation of the vendors to the Old Fire Station site at Jeremie Street.	<b>ORTCP:</b> Ms. Toyla Lagon, Ms. Madonna Monrose <b>CCC:</b> Mrs. Geraldine Lendor-Gabriel, Mr. Nikki Calderon, Ms. Sonia Joseph <b>DC:</b> Mr. Augustin Poyotte	1. It was agreed that a site visit to the Old Fire Station site would be held along with the vendors and the Design Consultant to allow the vendors to get an understanding of the planned layout. 2. It was also agreed that the agreement between the vendors and the CCC would be revised to include terms discussed at the meeting and then presented to the vendors for review and subsequent signing.	1. Hold site visit.  2. Revise the agreement and present to the vendors for signing.	Site visit held.  Agreement revised.
Signing of MOU between the MoT and the CCC	September 29, 2022	To ensure the participation and cooperation of the Castries Constituency Council in the	<b>PS Vittet Mayor Lendor</b>	1. The signing of the MoU allows for the start of the implementation of	1. Signing of the vendors relocation agreement.	MoU signed.

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
		<p>execution of the relocation of the Project-Affected Persons (PAPs) from Jn. Baptiste Street to Jeremie Street, and during the construction of the Box Park.</p>		<p>the relocation of the vendors.</p>		
<p>Signing of vendor's agreements</p>	<p>October 07 2022</p>	<p>To finalize the arrangements for the relocation of the vendors and obtain their formal agreement.</p>	<p><b>CCC:</b> Mayor Lendor, <b>ORTCP:</b> Toyla Lagon, Madonna Monrose, Darnica Jn. Charles, Augustin Poyotte,</p>	<p>By signing the agreement, the vendors provided no-objection to the relocation and allows for the processing of compensation payments.</p>	<p>(1) Preparation of relocation site.  (2) Payment of first tranche of financial compensation to vendors.  (3) Public awareness campaign for the relocation.  (4) Haulage of vending booths and construction of booths.  Utility connections.  (5) Start of operations at new location.</p>	<p>Completed  Completed  Completed  Completed</p>



<b>Activity</b>	<b>Date</b>	<b>Purpose</b>	<b>Participants</b>	<b>Outcomes</b>	<b>Next Steps</b>	<b>Status</b>
Rolling out of Public Awareness and Sensitization Campaign	October 14	To inform the public of the relocation of the vendors.	<b>MoT</b> <b>CCC</b>	A public which is informed on where to access the services of the vendors.	Monitoring of the vendor's operations.	Ongoing public awareness
Hauling of Structures to the relocation site	October 16 - 19	To clear the site for demolition and to begin the process of settling the vendors structures at the relocation site.	<b>CCC</b> <b>Contractor</b> <b>DC</b> <b>Safeguards Officer</b>	Vendors structures safely moved to relocation site.	(1) Placement of the structures. (2) Renovation of structures where necessary. (3) Construction of new structures.	Completed  Completed  Completed
Renovation of existing structures and construction of new structures	October 17- 23	To ensure that existing structures are safe for use and to provide new structures to replace those too badly damaged during the relocation.	<b>CCC</b> <b>Contractor</b> <b>DC</b> <b>Safeguards Officer</b>	Vendors have structures that are safe to continue operations.	(1) Monitoring of the contractor's activities.	Completed
Reconnection of utilities  Installation of grease traps	October 24-28	To provide vendors with the amenities to resume operations in keeping with the necessary health and sanitation guidelines.	<b>CCC</b> <b>Contractor</b> <b>DC</b> <b>WASCO</b> <b>LUCELEC</b> <b>Safeguards Officer</b>	Vendors resume operations in safer and more sanitary conditions.	(1) Monitoring of the contractor's activities.  (1) Resumption of operations.	Completed  Completed
Resumption of operations at relocation site	October 30 <sup>th</sup>	Vendors will open operations to the public.	<b>CCC</b> <b>Vendors</b> <b>DC</b> <b>Safeguards Officer</b>	Operations will continue smoothly at the relocation site.	(1) Monitoring of the vendor's operations.	All vendors have resumed Operations.

Activity	Date	Purpose	Participants	Outcomes	Next Steps	Status
Site visit to the relocation site	November 04	To engage vendors to identify any challenges encountered.	<b>Safeguards Officer DC Contractor's representative</b>	Vendors identified areas of concern. The DC and contractor's representative discussed possible solutions to the issues identified.	The contractor will undertake remedial work.  The Safeguards Officer will continue to monitor.	Completed

**Table 5. Monitoring Indicators for the ARAP – Relocation of Jn. Baptiste Street PAPs**

Name Of Affected Person	Type of Impact	Description of Compensation	Timeframe	Status
<p>1. N. J. J.</p> <p>Tel: 486 2375</p>	<p>Relocation</p>	<p>Hut rehabilitation up to a value of \$6000.00.</p> <p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$1250.00.</p>	<p>September 2022 – September 2023</p>	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>
<p>2. S. M.</p> <p>Tel: 722 3790</p>	<p>Slight change of location but remained on the periphery of the site.</p>	<p>Construction of an enclosed kiosk, valued at \$5500.00</p>		<p>The vendor has signed an agreement providing no-objection for the construction of the kiosk in lieu of monetary compensation.</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor is currently operating on the periphery of the Box Park construction site.</p>



Name Of Affected Person	Type of Impact	Description of Compensation	Timeframe	Status
<p>3. C. K.</p> <p>Tel:717 1640</p>	<p>Relocation</p>	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$1 250.00.</p> <p>The vendor is now a tenant of the CCC as the structure from which she operated which was not owned by her was so badly dilapidated that it could not be relocated and had to be demolished. The owner of the structure did not seek any compensation owing to the condition of the structure.</p>	<p>September 2022 – September 2023</p>	<p>The vendor signed an agreement providing no-objection to the relocation;</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for any loss of income incurred. See Agreement in Appendix 1</p> <p>The vendor has resumed operations.</p>
<p>4. M. G.</p> <p>Tel: 584 6518 714 9600</p>	<p>Remains on periphery of site.</p>	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Repairs up to the value of \$500.00.</p>	<p>24<sup>th</sup> October 2022 – 24<sup>th</sup> October 2023</p>	<p>The vendor signed an agreement providing no-objection to the relocation;</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p>

Name Of Affected Person	Type of Impact	Description of Compensation	Timeframe	Status
<p>5. M. A.</p> <p>Tel: 722 2941</p>	<p>Relocation</p>	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$1 250.00.</p> <p>Repairs up to the value of \$500.00.</p>	<p>24<sup>th</sup> October 2022 – 24<sup>th</sup> October 2023</p>	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>
<p>6. T. E.</p> <p>Tel: 719 5069</p>	<p>Relocation</p>	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>Repairs up to the value of \$500.00.</p>	<p>24<sup>th</sup> October 2022 – 24<sup>th</sup> October 2023</p>	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>

Name Of Affected Person	Type of Impact	Description of Compensation	Timeframe	Status
<p>7. H. J.</p> <p>Tel: 717 6011</p>	<p>Relocation</p>	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>The vendor is now a tenant of the CCC after the relocation, as the owner of the hut that she previously operated from has taken possession of the hut.</p>	<p>24<sup>th</sup> October 2022 – 24<sup>th</sup> October 2023</p>	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>
<p>08. F. P.</p> <p>Tel: 519 7099</p>	<p>Relocation</p>	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>Repairs up to the value of \$500.00.</p>	<p>24<sup>th</sup> October 2022 – 24<sup>th</sup> October 2023</p>	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>

Name Of Affected Person	Type of Impact	Description of Compensation	Timeframe	Status
09. G. E.  715 7894	Relocation	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>Repairs up to the value of \$500.00.</p>	24 <sup>th</sup> October 2022 – 24 <sup>th</sup> October 2023	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>
10. M. S. R.  712 9341	Relocation	<p>Monetary compensation in the amount of \$1500.00.</p> <p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>Repairs up to the value of \$500.00.</p>	24 <sup>th</sup> October 2022 – 24 <sup>th</sup> October 2023	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>

Name Of Affected Person	Type of Impact	Description of Compensation	Timeframe	Status
<p>11. A. F. 722 9797</p> <p>Tenant S. J. D. 284 8345</p>	Relocation	<p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>Repairs up to the value of \$500.00.</p> <p>Monetary compensation in the amount of \$1500.00 paid to Ms. Joanna Duncan who currently leases the caravan from Mr. Ford.</p>	24 <sup>th</sup> October 2022 – 24 <sup>th</sup> October 2023	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing. Intent</p> <p>Mr. Ford attended a meeting with the CCC where he was informed of the intention and reason for paying compensation to Ms. Duncan for any potential loss of income. Mr. Ford agreed and gave his approval. Mr. Ford also signed an agreement for the relocation of the caravan that did not include payment of compensation.</p> <p>The vendor has resumed operations.</p>
<p>12. N. R. 716 3917</p>	Relocation	<p>Repairs up to the value of \$500.00.</p> <p>Monetary compensation in the amount of \$1500.00</p>		<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p>

				<p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>
<b>Name Of Affected Person</b>	<b>Type of Impact</b>	<b>Description of Compensation</b>	<b>Timeframe</b>	<b>Status</b>
<p>13. A. and T. L.</p> <p>384 2080</p> <p>717 0225</p>	Relocation	<p>Rehabilitation up to a value of \$6000.00.</p> <p>Monetary compensation in the amount of \$1500.00.</p>	<p>24<sup>th</sup> October 2022</p> <p>24<sup>th</sup> October 2023</p>	<p>The vendor has signed an agreement providing no-objection to the relocation;</p> <p>The Ministry of Tourism, Information and Broadcasting, Culture &amp; Creative Industries through the CCC compensated the vendor for loss of income. See Agreement in Appendix 1</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p> <p>The vendor has resumed operations.</p>
14. E. J.	Relocation	<p>Provision of a grease trap valued at \$ 1 250.00.</p> <p>Repairs up to the value of \$500.00.</p>	<p>24<sup>th</sup> October 2022 –</p> <p>24<sup>th</sup> October 2023</p>	<p>The vendor previously rented the hut to Helen Joseph, but has taken possession of the hut and has informed the CCC that the booth will remain vacant for the near future.</p> <p>Monitoring by the SSO during the relocation period identified areas that needed remedying and these were forwarded to the PIU for addressing.</p>

15. M. R.	Relocation	Repairs up to the value of \$500.00.	24 <sup>th</sup> October 2022 – 24 <sup>th</sup> October 2023	The structure which is currently unoccupied has been vacant for almost 2 years. The vendor has informed the CCC that she has given her nephew ownership of the hut, and during discussions with the nephew he indicated that he had no objection to the move to the Marchand Market, but was not ready to begin operations.
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## 6.0 LESSONS LEARNED

- Engaging and providing timely and pertinent information to all project stakeholders and particularly to Project Affected Persons from project inception, is immensely useful in gaining buy-in and support for the project.
- Soliciting the support of partner agencies ensures smooth implementation of project activities.
- Ensuring that stakeholders and Projected Affected persons are consulted throughout the project lifecycle, particularly when previously agreed decisions and plans are altered, ensures that the processes are transparent and reinforces accountability.
- Recording of processes and lessons learnt is important and will serve as guidelines for the implementation of future projects.
- Informing PAPs of the grievance redress mechanism at an early stage of project implementation ensures that complaints can be addressed speedily and without any major impact on the project timeframe.



## 7.0 APPENDICES

### Appendix I: Photos



***Vendors attending a meeting with the CCC and ORTCP to discuss their relocation from Jn. Baptiste to Jeremie Street***





*Works in Progress at the Relocation Site*



## Appendix II: MoU between the CCC and the Ministry of Tourism



This Memorandum of Understanding (MOU) sets forth the terms and understanding between the **Ministry of Tourism, Investment, Creative Industries, Culture and Information (MoTICCI)** and the **Castries Constituency Council (CCC)** to facilitate the undertaking of **Castries Market Redevelopment Plan (CMRP) – Phase II: Construction of a Container-Box Park Commercial Facility**. This activity will be funded by the OECS Regional Tourism Competitiveness Project (ORTCP) which is a World Bank Group financed project, implemented by the Ministry of Tourism, Investment, Creative Industries, Culture and Information. Through this agreement, the mutual benefit to derive from the structural development at the Castries City Market will be improved aesthetics, health and service standards of the Castries City Market, that in turn positively impacts the competitiveness of the city's cultural and heritage tourism product.

### **1. BACKGROUND**

Financing has been secured from the World Bank Group, towards the implementation of the OECS Regional Tourism Competitiveness Project (ORTCP) which facilitates the objective of improving the country's competitiveness in tourism on the international market. For Saint Lucia, the project principally aims to improve selected cultural and heritage sites across the island with touristic appeal. In this regard the Government of Saint Lucia (GoSL) has identified the Castries City Market, Gros Islet Family Entertainment Park, Canaries Market Complex, Soufriere Old Trafford Complex and Choiseul Craft Centre as culture and heritage tourism products with priority for public investment and development. Therefore, as part of the ORTCP, the Government of Saint Lucia intends to improve the named sites via initiatives which are heavily focused on civil construction and skills training and human resource development.

Under the sustainable development policy of increasing local investment and spatial distribution of tourism-linked business opportunities, the GoSL has enlisted and prioritized the implementation of the Castries Market Redevelopment – Phase II (Construction of A Container-Box Park Commercial Facility). This project activity and the associated product marketing is expected to be a pull factor for visitors to the Castries City Center for Shopping, Cuisine and Cultural Tours and General Cultural

Immersion. It is specifically anticipated to increase the venture of cruise passengers from Port Castries to the City Centre, which in turn increases the opportunity for direct tourist expenditure in the basic local economic activities.

In addition to the anticipated increased visitation by tourists, the intention is to also elevate the aesthetics and service standards of the entire market complex and businesses within the vicinity of the Container-Box Commercial Facility. By improving standards and appeal of the market complex, there may be a positive draw effect of increased patronage for vendors whose goods are typically supplied by rural farmers and artisans. This patronage is viewed as a soft solution for the long-existing concern of the competitive disparity between local goods and imported international goods.

The Container-Box Park Commercial Facility will be a two-storey rectangular structure designed to be constructed quickly, with the intention of meeting the needs of vendors offering a diverse range of products and leisure services. To accommodate the construction of the facility, the cornerstone interventions will be:

- a. **Relocation of the Project-Affected Persons (PAPs)** from Jn. Baptiste Street to Jeremie Street, specifically accommodated at the Old Fire Station Site.
- b. **Demolition** of the existing buildings and surrounding vending facilities on Lot 1 C. 10937 (Parcel No. 0848D 817);
- c. **Construction of the Castries Market Container-Box Park Facility** on Lot 1 C. 10937 (Parcel No. 0848D 817);

## **2. PURPOSE**

The objective of this MOU is to ensure the participation and cooperation of the Castries Constituency Council in the execution of intervention a) Relocation of the Project-Affected Persons (PAPs) from Jn. Baptiste Street to Jeremie Street, specifically accommodated at the Old Fire Station Site.

For this particular activity, under the regulated project, the financing agency requires a satisfactory Abbreviated Resettlement Action Plan (ARAP) for Project Affected Persons (PAPs).

This plan is expected to be consistent with the provisions of the project's policy framework and approved by the assigned World Bank Group Technical Leaders before the activity is fully accepted for financing. Hence, this MOU is established to outline the coordinated implementation of the Abbreviated Resettlement Action Plan between the CCC and MoTICCI. Adherence to the MoU is expected to result in the successful approval of financing for the project activity, in so far as each entity represents key stakeholder groups and beneficiaries of the completed project activity.

The specific goals of this MOU are;

- i. To provide a **framework for supervision, monitoring and evaluation of the implementation of the ARAP.**
- ii. To **facilitate the relocation of vendor's structures** to the Old Fire Station site, and the provision of amenities as currently exists on Jn. Baptiste Street or otherwise required for continued operations.
- iii. To **facilitate the payment of compensation** to the Jn. Baptiste Street Vendors for loss of income as a result of the relocation activity.
- iv. To provide support and collaborate with the ORTCP and the Ministry of Tourism, Information and Broadcasting, Culture and Creative Industries on the **public awareness campaign to keep stakeholders and the general public informed** of the progress of implementation.
- v. To ensure the support of the Castries Constituency Council in **promoting and utilizing the Grievance Redress Mechanism (GRM)** to settle any dispute which may arise during project implementation.

### **3. SCOPE**

The scope of the overall CMRP includes: the rationalization and revitalization of the iconic market, creation of covered vending stalls, rationalization of the open vending area, construction of a meat and fish market, and the construction of a Container-Box Park Commercial Facility. The underlying aim is to improve the general circulation, security features and aesthetics of the market compound to increase its attractiveness and appeal.

Specific to construction of the Container-Box Park Commercial Facility is requirement of the relocation of Jn Baptiste Street Vendors, as per the outlined ARAP. There are twelve (12) identified vendors which operate from fixed structures who must be relocated off the project site, set at Lot 1 C. 10937 (Parcel No. 0848D 817). These vendors have been consulted on relocation to the site of the Old Fire Station, Jeremie Street for a period of one year from September 2022 to August 2023. In addition to the identified vendors, alternative compensation is proposed for one (1) vendor who operates from a moveable tray which is typically stationed against the decommissioned Saint Lucia Marketing Board (SLMB) building that is now earmarked for demolition. This vendor has been consulted on the provision of a kiosk for continued operation within the Castries Market Complex, away from the project site, set at Lot 1 C. 10937 (Parcel No. 0848D 817).

In regards to the compensation outlined for PAPs, the tasks under the MOU will require the fulfillment of;

- a. financial **compensation for the twelve (12) owners of fixed structure vending stations in the amount of One Thousand Five Hundred Eastern Caribbean Dollars (\$1,500.00).**

- b. provision of **Ten (10) Prefabricated Wastewater Grease Traps for Vendors operating in Food and Beauty Spa Services valued at (\$1,250.00) each**, as per the operating requirements of the Water and Solid Waste Management Company (WASCO).
- c. Provision of **One (1) Prefabricated Washroom Facility valued at Twenty-Five Thousand Dollars (\$25,000.00)** for communal use and maintenance by the vendors.
- d. supply of **Structural Rehabilitative Support to vending booths, specific to damages incurred from the relocation of structures.**
- e. Support on the **Public Awareness Campaign, intended to inform the general public and patrons of the vendors of the move** and other associated information on the project and its assumed benefits.
- f. assistance on the management of the **Grievance Redress Mechanism as it relates to settlement of disputes which may arise with the vendors** during the one-year period.

#### **4. ROLES AND RESPONSIBILITIES**

The CCC will manage all tasks as it relates to the preparation of the Old Fire Station Site, compensation of the PAPs and relocation and settlement of the same persons.

In so doing, the MoTICCI will make finances available for the execution of all task as budgeted for in Appendix A, except for in the instances of procurement of the following budget lines;

- Item F Provision of **Ten (10) Prefabricated Wastewater Grease Traps for Vendors valued at Twelve Thousand, Five Hundred Dollars (\$12,500.00)**,
- Item O Provision of **One (1) Prefabricated Washroom Facility valued at Twenty-Five Thousand Dollars (\$25,000.00)**,
- Item H Supply and installation of **Wastewater Pipes and Fittings, and the and Connection to the Sewer System, works valued at Seven Thousand Dollars (\$7,000.00)**.

In addition to the management of all relocation tasks, the CCC will retain its role and responsibility for the management of all vendors' operations at the new site for the one-year period of resettlement. The MoTICCI and the associated Project Team will manage the Grievance Redress Mechanism by encouraging both the relocated vendors and the CCC to lodge all concerns and negative experiences, as it relates to social and economic factors at the new site.

In instances where an individual vendor chooses to forego the benefits, privileges and priority offered for leasing opportunities in the completed Container-Box Park Commercial Facility, the CCC will maintain its role and responsibility for the vendor. The agency will provide options for the vendor's permanent relocation and privately negotiate the associated costs and permanent site. The agency will also

independently manage the relocation or removal of vending stations from the Old Fire Station site, during the post-construction phase.

In addition to the execution and management of relocation, the CCC will collaborate with the MoTICCI on the overall Public Awareness Campaign to keep stakeholders such as the Castries Market Operators, the Saint Lucia Air and Sea Ports Authority (SLASPA) and the General Public informed of the progress of implementation of the relocation as well as any changes to the City's Market and Vendor operations during the period of civil works.

The MoTICCI will assist the CCC in mobilizing Government Agencies who may need to be activated as part of the relocation.

## **5. REPORTING**

The Castries Constituency Council shall submit to the Ministry of Tourism, Investment, Creative Industries, Culture and Information a final report on the use of the funds no later than two (2) weeks after the completion of the relocation.

Additionally, the Castries Constituency Council will account for the funds through the mechanism established as part of its governance procedures.

## **6. FUNDING**

The Ministry of Tourism, Investment, Creative Industries, Culture and Information will provide a SumTotal of **One Hundred Thousand, Seven Hundred and Two Eastern Caribbean Dollars (XCD\$100,702.00)** for the execution of these budget details in Appendix 1 indicate provisions for expenditure on activities which will guide the use of funds by the CCC. The MoTICCI will make finances available for the execution of all tasks as budgeted for in Appendix A, except for in the instances of procurement of the following budget lines;

- Item F Provision of **Ten (10) Prefabricated Wastewater Grease Traps for Vendors valued at Twelve Thousand, Five Hundred Dollars (\$12,500.00)**,
- Item O Provision of **One (1) Prefabricated Washroom Facility valued at Twenty-Five Thousand Dollars (\$25,000.00)**,
- Item H Supply and installation of **Wastewater Pipes and Fittings, and the Connection to the Sewer System, works valued at Seven Thousand Dollars (\$7,000.00)**.
- Item P

As per a previous Memorandum of Understanding between the MoTICCI and CCC (established June 2021), the sum of Forty Thousand Eastern Caribbean Dollars (\$40,000.00) was paid in full as at 19 May 2022. As such, this disbursement will be applied out of the total of One Hundred and Three Thousand, Seven Hundred and

Two Eastern Caribbean Dollars (XCD\$100,702.00) for the final payment to the CCC to Sixty-Three Thousand, Seven Hundred and Two Eastern Caribbean Dollars (XCD\$60,702.00).

**7. DURATION**

This MOU is at-will and may be modified by mutual consent of authorized officials from the Ministry of Tourism, Investment, Creative Industries, Culture and Information (MoTICCI) and the Castries Constituency Council (CCC).

This MOU shall become effective upon signature by the authorized officials of both agencies and will remain in effect until modified or terminated by anyone of the partners, by mutual consent. In the absence of mutual agreement by the authorized officials from the Ministry of Tourism, Investment, Creative Industries, Culture and Information and Castries Constituency Council this MOU shall end on the 29th day of September, 2023.

**AGENCY REPRESENTATIVES**

Her Worship Geraldine Lendor  
Mayor  
City Constituency Council  
Peynier Street  
Castries

Tel: (758) 452 2121

Donalyn Vittet  
Permanent Secretary  
Ministry of Tourism, Investment,  
Creative Industries, Culture and  
Information  
3<sup>rd</sup> Floor, Sir Stanislaus James  
Building  
Castries Waterfront

Tel: (758) 468-4615/29

.....

(for the Chairman)

----- 2022

.....

(for the Permanent Secretary)

----- 2022





## Office of the Castries Constituency Council

P.O. Box 628  
Castries, St. Lucia,  
West Indies  
Tel: (758) 452-2121/2/3  
Fax: (758) 453-7294

*This Official Agreement made on the ----- day of ----- in the  
year two thousand and twenty-two.*

*Between **the Castries Constituency Council (CCC)**, and **Mr. Antonio and Theodosia Laurencin** Commercial Booth Vendors operating from Jn. Baptiste Street, hereinafter called the vendor to safely facilitate the Construction of a Container-Box Facility as part of the Castries Market Redevelopment Plan and implemented under the ORTC Project.*

### **Project Activity Background**

Under the sustainable development policy of increasing local investment and spatial distribution of tourism-linked business opportunities, the GoSL has enlisted and prioritized the implementation of the **Castries Market Redevelopment Plan – Phase II (Construction of A Container-Box Park Commercial Facility)**. This project activity and the associated product marketing is expected to be a pull factor for visitors to the Castries City Center for Shopping, Cuisine and Cultural Tours and General Cultural Immersion. It is specifically anticipated to increase the venture of cruise passengers from Port Castries to the City Centre, which in turn increases the opportunity for direct tourist expenditure in the basic local economic activities.

In addition to the anticipated increased visitation by tourists, the intention is to also elevate the aesthetics and service standards of the entire market complex and businesses within the vicinity of the Container-Box Commercial Facility. By improving standards and appeal of the market complex, there may be a positive draw effect of increased patronage for vendors whose goods are typically supplied by rural farmers and artisans. This patronage is viewed as a soft solution for the long-existing concern of the competitive disparity between local goods and imported international goods.

The Container-Box Park Commercial Facility will be a two-storey rectangular structure designed to be constructed quickly, with the intention of meeting the needs of vendors offering a diverse range of products and leisure services. To accommodate the construction of the facility, the decommissioned Saint Lucia Marketing Board building has to be demolished and the vendors of Jn. Baptiste Street **temporarily relocated for twelve (12) months** to accommodate all associated civil works.

To identify the potential Project Affected People (PAPs), a number of site visits and consultations were undertaken on Jn. Baptiste Street and in the environs of the project site, set at Lot 1 C. 10937 (Parcel No. 0848D 817). The site visits and consultations revealed that there are **twelve (12)** vendors operating on Jn. Baptiste Street who will have to be moved for safety precautions, in areas designated by the Castries Constituency Council (CCC).

These vendors operate mainly from wooden huts and caravans erected along the sidewalks of Jn Baptiste Street. During the demolition of the existing structure and construction of the Box Park, the vendors will have to be relocated to ensure their safety and the safety of their clients.

During the consultation with vendors, the site of the Old Fire Station was identified and presented as the primary relocation site for their continued operations. The site will serve as a temporary relocation site for a period of **one year** from **24<sup>th</sup> October 2022 to 24<sup>th</sup> October 2023**. The vendors generally

expressed support for the proposed move but also indicated that they require compensation in the amount of **One Thousand Five Hundred Eastern Caribbean Dollars (\$1,500.00)** for any potential loss of livelihood that results from the relocation. Additionally, the Castries Constituency Council, with financial support from the implementing Ministry of Tourism, Investment, Creative Industries, Culture and Information, will incur costs associated with facilitating relocation of vending booths and operating infrastructure.

### **Agreement**

In consideration of the matters discussed above:

- (I) It is agreed that the Castries Constituency Council will make a payment of **One Thousand Five Hundred Eastern Caribbean Dollars (\$1,500)** to the vendor as compensation for the potential loss of livelihoods during the period of relocation.
- (II) It is agreed that the Castries Constituency Council will manage the reconstruction of the vendor's booth up to a value of **Six Thousand Dollars (\$500.00)**. Repairs beyond this threshold will be negotiated with the Castries Constituency Council.
- (III) It is agreed that the Castries Constituency Council will supply a **Communal Washroom Facility** on the identified site for relocation for provision of basic necessities for the operators of the vending booths.
- (IV) It is furthermore agreed that by accepting the cash compensation, pledge of refurbishments for operating spaces, and managed storage of operating equipment the vendor **indemnify the Castries Constituency Council from any further financial obligation**.
- (V) The vendor agrees to upkeep the sanitation of the site and the provided facilities, by **practicing proper disposal of all solid and liquid waste** generated from their operations.
- (VI) The vendor acknowledges their **priority to lease shop units from the completed Container-Box Commercial Facility on the condition**

**of completion of a Tourism and Hospitality Standard Training** offered and/or administered by the Ministry of Tourism, Investment, Creative Industries, Culture and Information. The full cost of the training programs and will be covered by the Ministry.

(VII) The Castries Constituency Council and the Vendor will use the ORTC Project's **Grievance Redress Mechanism (GRM) to address any matters or grievances arising** from the new relocation.

(VIII) This agreement will not be modified in any manner unless in writing and signed by both parties.

(IX) By signing the agreement, the parties agree to all the terms and conditions therein.

For the Castries Constituency Council:

For the Vendor:

\_\_\_\_\_

**(Signature)**

\_\_\_\_\_

**(Signature)**

\_\_\_\_\_

**(Printed Name)**

\_\_\_\_\_

**(Printed Name)**

\_\_\_\_\_

**(Date)**

\_\_\_\_\_

**(Date)**

